

# Car rental conditions Spain - Balearen

- **Vehicle fleet provider:** Hertz
- **Type of rental:** Car included
- **Season:** Summer 2021

## INCLUDED IN THE RENTAL RATE:

- UNLIMITED MILEAGE
- AIRPORT SERVICE CHARGES
- LIABILITY INSURANCE according to the rental terms and conditions
- ADDITIONAL LIABILITY INSURANCE of EUR 7.5 million
- CDW INSURANCE (damage to the rental car): included, no excess.
- TP INSURANCE (theft protection): included, no excess. (At violation of rental conditions or damage due to negligence insurances will expire).
- WINDOW-TYRE-UNDERCARRIAGE (INCLUDING OIL PAN AND CLUTCH)-ROOF COVERAGE: In case of damage you will pay the amount locally to the rental company and Sunny Cars will refund this after returning home. It is therefore not necessary to purchase an extra insurance locally.
- REFUND OF THE ACCIDENT PROCESSING FEE
- REFUND OF TOWING COSTS AND COSTS CAUSED BY DAMAGE OR LOSS OF THE CAR KEYS/PAPERS
- REFUND OF DAMAGES TO EQUIPMENT SUCH AS RADIO AND GPS CAUSED BY (ATTEMPT TO) THEFT
- ADDITIONAL DRIVER: 1 included, every other additional driver € 4 per day per driver
- ACCIDENT INSURANCE (PAI) with a coverage of 20.000 EUR for each passenger of the rental car

## IMPORTANT ADDITIONAL RENTAL INFORMATION:

- PICK UP OUTSIDE OPENING HOURS: on request only possible free of charge
- LOKALE BELASTING BALEAREN – Een mogelijk nieuwe belasting voor huurauto's op de Balearen die waarschijnlijk vanaf mei/juni wordt ingevoerd is niet inbegrepen. Meer informatie: <http://bit.ly/XG4oiR>
- DEPOSIT: credit card (with pin code) on drivers name mandatory. The deposit is € 400 for cat. YB, BB, DB; € 600 for all other categories. Cash deposit only possible for cat. YB and BB and only by return within local working hours. EC-, Debit-, Prepaid Cards, Visa Electron and non-embossed Credit Cards are not accepted.
- REDUCE THE DEPOSIT: for •€ 15 per rental it's possible to reduce the deposit to the amount of the fuel only. You won't have to leave a deposit of € 400 - € 600 anymore. This can be arranged at pick up
- FUEL POLICY: Please return the car with the same amount of fuel as at the start of the rental. If the vehicle is not returned the same as received, the rental company can charge you for the missing fuel + service charges.
- DRIVERS LICENSES: Each driver must have been in possession of valid drivers license for at least 1 year.
- MINIMUM AGE: Minimum age 21 years.
- EXTENSION: if the contract has already started, a new booking must be made via Sunny Cars and the customer must sign for a new rental agreement. Basically, the customer must return to a location and sign a new rental agreement and leave a new deposit if necessary. Another possibility is to arrange the extension in consultation with the local vehicle fleet provider at the local conditions and rates. Then the local conditions apply and there is no insurance cover through Sunny Cars, the payment is then made directly on the spot

### ONE WAY/ CROSS BORDER

- ONE WAY RENTALS: free of charge from 3 rental days, only on the island itself.
- CROSSING OF BORDERS: not allowed, the car has to remain on the island

### ACCESSORIES

- BABY SEAT (until 11 month): € 7 per day, with a maximum of € 50 per child seat and rental
- CHILD SEAT (1-7 years): € 7 /day with a maximum of € 50 per child seat and rental
- BOOSTER (until 12 years): € 4 per day, with a maximum of € 40 per child seat and rental
- GPS: on request only possible for € 15 per day, with a maximum of € 60 per week
- WIFI: on request only possible for € 8 per day, max. € 80 per rental period
- All mentioned costs for accessories and local surcharges such as 'one way' or 'young driver fee' are exclusive of local taxes.

### INFORMATION ABOUT THE GLASS/TYRE-/UNDERSIDE OF CAR INSURANCE, WHICH YOU CAN RECLAIM FROM SUNNY CARS

- In case of damage you will be charged by the rental company. Upon return you can get the full amount refunded by Sunny Cars, if you have applied the conditions. You can find this information in our Terms & Conditions on our website and included with the voucher you will receive with your booking. In the event of gross negligence, you may be held liable.
- It is not necessary to buy any additional insurance for the damages to windscreens, tyres, the underside or roof of the car. Should you decide to take these optional insurances, Sunny Cars will not refund the charge.
- damages on undercarriage, glass and tires are included in the rate if the damage is caused by an accident
- damages to SUNWEB GROUP customers are charged directly to Sunny Cars instead of to the customer

### EXTRA INFORMATION

- JEEPS: If the jeep has a soft top this is not insured in the C.D.W. & T.P. In case of damage or theft costs are: EUR 350,-
- PETS IN THE CAR: only allowed if the animal is in a transport box. The renter is responsible for any damage or contamination of the car
- PLEASE NOTE: COMPLAINTS THAT HAVE NOT BEEN REPORTED TO SUNNY CARS ON THE DAY OF OCCURRENCE CAN NOT BE DEALT WITH AFTERWARDS