

Car rental conditions Spain-Andalusie

- **Vehicle fleet provider:** Helle Hollis
- **Type of rental:** Car included
- **Season:** Summer 2021

INCLUDED IN THE RENTAL RATE:

- UNLIMITED MILEAGE
 - AIRPORT SERVICE CHARGES
 - LIABILITY INSURANCE according to the rental terms and conditions
 - ADDITIONAL LIABILITY INSURANCE of EUR 7.5 million
 - CDW INSURANCE (damage to the rental car): included, no excess.
 - TP INSURANCE (theft protection): included, no excess. (At violation of rental conditions or damage due to negligence insurances will expire).
 - WINDOW-TYRE-UNDERCARRIAGE (INCLUDING OIL PAN AND CLUTCH)-ROOF COVERAGE: In case of damage you will pay the amount locally to the rental company and Sunny Cars will refund this after returning home. It is therefore not necessary to purchase an extra insurance locally.
 - REFUND OF THE ACCIDENT PROCESSING FEE
 - REFUND OF TOWING COSTS AND COSTS CAUSED BY DAMAGE OR LOSS OF THE CAR KEYS/PAPERS
 - REFUND OF DAMAGES TO EQUIPMENT SUCH AS RADIO AND GPS CAUSED BY (ATTEMPT TO) THEFT
 - ADDITIONAL DRIVER: 1 included, every other additional driver € 23 per extra driver
 - ACCIDENT INSURANCE (PAI) with a coverage of 20.000 EUR for each passenger of the rental car
- All mentioned costs for accessories and local surcharges such as 'one way' or 'young driver fee' are exclusive of local taxes.

IMPORTANT ADDITIONAL RENTAL INFORMATION:

- PICKUP/DROP OFF OUTSIDE OPENING HOURS: only on request possible, free of charge
- When your flight is delayed and you are waiting for the shuttle, you can send an SMS message to +34 607 476441 to inform the vehicle fleet provider that you have arrived. The vehicle fleet provider is keeping an eye on the flights.
- DEPOSIT: Credit card (with pin code) in main driver's name is mandatory. Amex/Dinner's card, EC-, Debit-, Prepaid Cards, Visa Electron and non-embossed Credit Cards are not accepted. The deposit is a full tank.
- DRIVERS LICENSES: Each driver must have been in possession of valid drivers license for at least 1 year.
- FUEL POLICY: Please return the car with the same amount of fuel as at the start of the rental. If the vehicle is not returned the same as received, the rental company can charge you for the missing fuel + service charges.
- MINIMUM/MAXIMUM AGE: minimum age 21 years for cat. YB, AB, BB; 23 years for all other categories. Maximum age is 74 years.
- YOUNG DRIVER SURCHARGE: 19-20 years old possible for cat. YB for € 14 per day. 19-20 years old possible for € 14 per day for cat. AB, BB, but only as additional driver, the main driver needs to be 21 years or older. 21-22 years old possible with charges, but only as additional driver, the main driver needs to be 23 years or older, the charges are: € 16 per driver per day for cat. DB, QV, DR, DC, DRE; € 18 per driver per day for cat. FV, FW; € 20 per driver per day for cat. VB
- SUPPLEMENT DRIVERS WHO ARE 75 YEARS OF AGE OR OVER: € 7 per day for cat. YB, BB; € 8 per day for cat. DB, DR, DRE; € 9 per day for cat. FV, FC; € 12 per day for cat. WB
- FINES: in case of fines, the rental company will charge you € 47 administration charges per fine.

ONE WAY RENTALS / CROSS BORDER

- ONE WAY RENTALS: on request only possible from Malaga Airport to Fuengirola and vice versa. Charges: 1-2 days € 20; 3 days and longer free of charge
- CROSS BORDER: It is allowed to cross the border to Portugal and Gibraltar. The vehicle fleet provider however doesn't recommend to take the car into Gibraltar to save valuable time. There are strict border controls and long waiting times from both sides. The advice is to park the car near the border and go on foot, the distances are very small.

ACCESSORIES:

- BABY SEAT: For baby's up to 11 months: only on request bookable 6 EUR/day (max 60 EUR)
- CHILD SEAT 1-7 years: only on request bookable 6 EUR/day (max 60 EUR)
- BOOSTER SEAT up to 12 years: only on request bookable 6 EUR/day (max 60 EUR)
- WIFI/MIFI: on request only possible for € 6 per day (deposit is € 100). This little device connects to the internet through a 3G mobile connection and then creates a wireless network. You can now connect your phones, I pads etc to this wireless connection. You will have 250MB per day at full speed and when surpassed this limit the speed goes down, but you don't pay more.
- GPS (Navigation System): on request only possible 5 EUR/day. Replacement fee: 100 EUR
- ROOF RACK: not available
- SNOW CHAINS: not available
- BICYCLE RACK: not available

ADDITIONAL OPTIONAL INSURANCES:

- It is not necessary to buy any additional insurance (DVW, Super CDW, EXW) for the excess waiver coverage and damages to windscreens, tyres, the underside or roof of the car. Should you decide to take these optional insurances, Sunny Cars will not refund the charge.
- EMERGENCY PHONE NUMBER (locally): in case the customers can not contact supplier in the office Malaga +34 670 443 979 and in the office Sevilla +34 680 452788.
- PLEASE NOTE: COMPLAINTS THAT HAVE NOT BEEN REPORTED TO SUNNY CARS ON THE DAY OF OCCURRENCE CAN NOT BE DEALT WITH AFTERWARDS